



Fact sheet

Australia's anti-dumping system helps 'level the playing field' for Australian industry.

The International Trade Remedies Advisory (ITRA) Service provides information about the key things you need to know to access the system.

The ITRA Service helps SMEs

The ITRA Service helps small and medium enterprises (SMEs) seeking to access Australia's anti-dumping system.

SMEs are encouraged to contact the ITRA Service team at the earliest stages of an anti-dumping issue.

About the anti-dumping system

Australia's anti-dumping system imposes trade remedies against dumped and subsidised imported goods that are causing material injury to an Australian industry. Trade remedies are generally in the form of dumping duties and countervailing duties.

A product is 'dumped' when it is exported at a price lower than its normal value. The normal value is generally the selling price in the country of manufacture.

A subsidy is countervailable in certain circumstances.

About the Anti-Dumping Commission

The Anti-Dumping Commission (Commission) administers Australia's anti-dumping system.

The Commission investigates anti-dumping and countervailing applications and makes recommendations to the Minister regarding the imposition of dumping and countervailing duties.

The Commission and the ITRA Service operate independently of each other.

Information given to SMEs by the ITRA Service does not bind the Commission, or guarantee the Commission will act in a particular way or make certain findings.

How the ITRA Service supports your business

The ITRA Service helps SMEs understand:

- Australia's anti-dumping system
- the steps involved in accessing the system
- the information and data required for completing applications to the Commission
- methods for gathering the key information, and
- how to present the information and facts in applications.

Generally, the ITRA Service assists SMEs on a first-come, first-serve basis. There are exceptions. SMEs requiring assistance with the following applications have priority in the following order:

1. anti-dumping and countervailing investigations
2. continuation inquires
3. anti-circumvention inquires.

It is possible that the ITRA Service may have helped or be helping other SMEs that are your competitors. Note that the ITRA Service does not share any confidential information and will only assist SMEs to the extent that it does not create a conflict of interest.

Our services

The ITRA Service helps SMEs by:

- assisting manufacturers and producers with preparing applications for
 - anti-dumping and countervailing investigations
 - continuation inquiries
 - circumvention investigations, and
 - reviews
- assisting importers with applications for
 - duty assessments
 - exemptions, and
 - reviews
- assisting with making submissions to the Commission for ongoing cases
- ensuring that applications for industries with multiple players have the right level of industry support
- raising awareness of how the anti-dumping system works
- informing on general anti-dumping and countervailing matters.

Any Australian registered business that is an SME can access the free ITRA Service. An SME is a business that has 200 or less full-time staff in total. Where a business is part of a group of businesses, this number is for the group combined.

What we do not do

We are an information and assistance service for SMEs. We cannot act as a:

- consultant
- lawyer
- agent or
- advocate.

We do not make representations to the Commission on behalf of SMEs.

SMEs must maintain ownership of and responsibility for their involvement in the anti-dumping system. SMEs requiring help with applications and submissions must lead the preparation of those documents.

The ITRA Service is available to help Australian SMEs. It is out of scope to help overseas exporters.

Further, we are unable to help SMEs with appeals to the Anti-Dumping Review Panel (ADRP). We can provide general information on the appeals process.

Disclaimer

The assistance of the ITRA Service is to the best of its ability. The Commonwealth of Australia does not guarantee, and accepts no legal liability whatsoever arising from or connected to, the accuracy, reliability, currency or completeness of any advice or material provided by the ITRA Service.

Find out more

- Contact the ITRA Service by email itra@industry.gov.au or the ITRA Hotline (02) 6213 7267
- Contact the Anti-Dumping Commission by email clientsupport@adcommission.gov.au or by business.gov.au on 13 28 46
- Read the [International Trade Remedies Advisory fact sheet](#) to find out more
- Read how the [Anti-Dumping Commission](#) runs the anti-dumping system
- Find out how to [access the Anti-Dumping system](#), including different types of investigations, assistance available, forms, guidelines and manuals
- Learn more about how the [Anti-Dumping Review Panel](#) reviews decisions of the Minister and the Commissioner