



# Get help for your business

This document tells you where to get help to start or run a business.

That includes help with tax and money.

# Contents

|                             |    |
|-----------------------------|----|
| About this document         | 1  |
| <hr/>                       |    |
| Talk to us on the phone     | 3  |
| <hr/>                       |    |
| Talk to a business adviser  | 5  |
| <hr/>                       |    |
| Go to business events       | 7  |
| <hr/>                       |    |
| Get help with your finances | 8  |
| <hr/>                       |    |
| Get help to pay tax         | 11 |
| <hr/>                       |    |
| If you have money problems  | 13 |
| <hr/>                       |    |

# About this document



Easy Read

This is an Easy Read document.



It is from business.gov.au.

**bold**  
not bold

Hard words are in **bold**.



Links to websites are underlined.

**business.gov.au**



The words we and our and us mean  
business.gov.au.



This document is an Easy Read version of  
these pages on business.gov.au:

- [Get help for your business](https://business.gov.au/planning/new-businesses/get-help-for-your-business)  
(business.gov.au/planning/new-businesses/get-help-for-your-business)
- [Get help with your finances](https://business.gov.au/finance/get-help-with-your-finances)  
(business.gov.au/finance/get-help-with-your-finances)

# Talk to us on the phone



Call us on [13 28 46](tel:132846) to get help with your business.



We can talk to you between 8 am and 8 pm from Monday to Friday.



If you need help with English call TIS National on [13 14 50](tel:131450).





TIS National helps you talk to us in your own language.



Most of their services are free.

# Talk to a business adviser



A business **adviser** can give you advice on running a business.



You can talk to a business adviser

- online



- on the phone



- in person.



Some advisers are free.



Some advisers charge money.



Our website has a [list of business advisers](https://business.gov.au/expertise-and-advice)  
([business.gov.au/expertise-and-advice](https://business.gov.au/expertise-and-advice)).



## Go to business events



Go to events and workshops to

- learn business skills
- meet other business owners.



Business events are held all over Australia.



Many events are online.



Our website has a list of [business events](https://business.gov.au/events-and-training)  
([business.gov.au/events-and-training](https://business.gov.au/events-and-training)).

# Get help with your finances



Your **finances** mean all the money your business has.



You can pay other people to help manage your finances.



A **bookkeeper** can

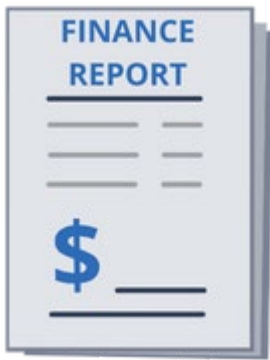
- manage money coming into and out of your business



- do your banking



- pay your staff.



An **accountant** can

- prepare finance reports



- give you business and finance advice



- help you with tax.

# Get help to pay tax



You need to pay tax to the **Australian Taxation Office**. It is also called the ATO.



The ATO is part of the government.



The ATO website has advice about paying tax. Some of it is

- [Easy Read advice](https://ato.gov.au/using-our-website/easier-to-read-information)  
(ato.gov.au/using-our-website/easier-to-read-information)
- [in other languages](https://ato.gov.au/other-languages)  
(ato.gov.au/other-languages).



You can also get help from

- a tax agent
- a BAS agent
- an accountant.

They will tell you



- when to pay tax



- how much tax you need to pay.

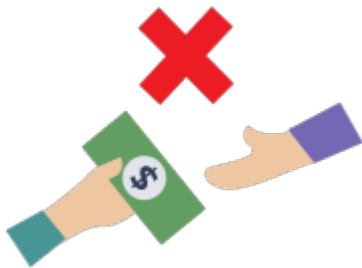


Make sure they are [registered with the government](https://tpb.gov.au/public-register) (tpb.gov.au/public-register).

# If you have money problems



A **financial counsellor** can make a plan to fix your money problems.



It is free to talk to a financial counsellor.



They will not tell anyone that you talked to them.



You can talk to a financial counsellor by calling the

- [Small Business Debt Helpline](http://sbdh.org.au) (sbdh.org.au) on [1800 413 828](tel:1800413828).
- [National Debt Helpline](http://ndh.org.au) (ndh.org.au) on [1800 007 007](tel:1800007007).



You can call [Mob Strong Debt Help](#) if you are

- an Aboriginal person
- a Torres Strait Islander person.

Their phone number is [1800 808 488](tel:1800808488).

Their website is [financialrights.org.au/getting-help/mob-strong-debt-help/](http://financialrights.org.au/getting-help/mob-strong-debt-help/).





You can call the Rural Financial Counselling Service if you are a

- farmer
- fisher
- forester.

Their phone number is [1300 771 741](tel:1300771741).